CFBP

COUNCIL FOR FAIR BUSINESS PRACTICES

Our Mission

"We shall promote the highest ethical practices, by business & professionals,
In order to provide complete satisfaction to consumers & other stakeholders."

CFBP TIMES

April 2017

L- R : Mr. Vineet Bhatnagar, Mr. Shekhar Bajaj,Mr. Girish Bapat, Minister for Food, Civil Supplies and Consumer Protection, Food and Drugs Administration, Parliamentary Affairs in Government of Maharashtra, President Ms. Kalpana Munsh, Mr. Suresh Prabhu Hon'ble Ralway Minister, Former Justice Mr. B.N. Srikrishna,Mr. Shrikant Soman, Mr. Swapnil Kothari and Awards Winners for CFBP Jamnalal Bajaj Awards - 2016

The CFBP Jamnalal Bajaj Awards were instituted in 1988 as a tribute to the memory of the Late Shri Jamnalal bajaj a Life Long proponent of Fair Business Practices.

The Council has instituted the prestigious CFBP Jamnalal Bajaj Uchit Vyavahar Puraskar to recognize and applaud the efforts of businessmen, business houses and business associations with exemplary record of practicing and promoting Fair Business Practices.

Awards Categories

Annually a Trophy and a Citation is conferred at a public felicitation function to the winners from each of the following categories:

- Manufacturing Enterprises
- Service
- Trade & Distribution
- Charitable Association:
- Large : Turnover above 1000 crores.
- SME : Turnover above 50 crores but less than 1000 crores.

Evaluation Parameters

- Customer Satisfaction
- Customer Communication
- Employee Motivation
- Supply Chain System
- Environment Protection
- Corporate Social Responsibility
- Compliance with Laws
- Adherence to Code of Conduct of CFBP

Kalpana Munshi
President

Shrikant Soman
Vice-President

Shekhar Bajaj
Immediate Past President

ADVISORY BOARD MEMBERS

Mr. Shekhar Bajaj
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CFBP

JAGO GRAHAK JAGO

29th CFBP JAMNALAL BAJAJ AWARDS FOR FAIR BUSINESS PRACTICES

Felicitating the torchbearers of Fair Business Practices!

CFBP seeks to create an environment where business confidence is built through best business practices and fostered in an atmosphere of trust and respect between businesses and consumers. The 29th Jamnalal Bajaj Uchit Vyavahar Puraskar is a significant milestone that recognises and commemorates businessmen and industrialists who uphold the highest ethical practices in business. Constituted in 1966, these awards are judged on 8 vital parameters, including customer satisfaction, employee motivation, environmental protection and corporate social responsibility, among others.

Awards Ceremony

Date: April 18, 2017. Time: 4:30 p.m. Venue: Indian Merchant's Chambers, Churchgate, Mumbai.

TROPHY

Manufacturing Enterprises - Large

Mr. Dileep Bhatt
President -JSW Steel Coated Products Ltd, Mumbai

Manufacturing Enterprises - SME

Mr. Niraj More
M.D. - Grauer & Weil (India) Ltd, Mumbai

Service Enterprises Large

Mr. K. P. Nair
D.M.D. - IDBI Bank Ltd, Mumbai

Trade & Distribution SME

Mr. Anil Govindji Ganger
Chairman - MKM Grahak Sahakari Sanstha Maryadit, (Apna Bazar Co-Op.) Mumbai

Trade & Distribution SME

Mr. Dhaval Shah
Director - Jairaj Group Pune

Trophy - Charitable Association

Mr. Rajanikant P. Shroff
Chairman - Chinchani Tarapur Education Soc, Palghar

CERTIFICATE OF MERIT

Mr. Atul Sobti
CMD - BHEL New Delhi

Mr. Nimesh Kampani
Chairman - JM Financial Group, Mumbai

Mrs. Santhi Duraisamy
Director - Sakthidevi Charitable Trust, Tamilnadu

President - CFBP

Ms. Kalpana Munshi

Chief Guest

Hon'ble Mr. Suresh Prabhu
Minister of Railways

Guest of Honor

Mr. Girish Bapat
Minister of Food and Drugs Administration Civil Supplies

Chairman of the Awards Jury

Justice B. N. Srikrishna
Former Justice Supreme Court of India

Chairman - CFBP

Mr. Vineet Bhatnagar
Awards Committee

CFBP

COUNCIL FOR FAIR BUSINESS PRACTICES
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TITAN

From the Desk of President

After celebrating 50 Golden years, CFBP has now stepped into its 51st First year of its consumer services. All of us want that this year of service to be even more successful than the last. Therefore this is an opportunity time to ask: Are we taking the right steps to ensure that success? Are we doing the right things? Do we have the clear vision of the future? In the words of "America the beautiful", can we "see beyond the years?"

Myself as the 25th President of CFBP, I believe we are moving in the right direction.

Over 30 EC and invitee members and 45 Advisory Members from different faculties are CFBP's biggest asset. With the support of its 36 Founder Members, our success in the next 50 years will depend on the ability of our members to stay vibrant and vital. Their strength will determine our success.

Our board of efficient and determined members have taken several steps by working through its 21 committees in different areas and thus spread consumer awareness and fair business practices in workplaces, providing information about the mission of CFBP by organizing meaningful seminars and programmes.

I firmly believe that if we help our organisation to become better and bolder then CFBP will become bigger because of the increased pride of its members and the increased consumer awareness about their rights. Therefore my goal is to help CFBP to become Bigger Better and Bolder!

This is a great time to become a proud member of CFBP!

Together after spending 50 Golden years we can make our consumer awareness services more exciting than the last through Fair Business Practices.

L – R- Mr. Vineet Bhatnagar,Mr. Hoshang Billimoria, Ms. Asha Idnani, Ms. Gool Ghadiali, Mr. Shrikant Soman, Ms. Dolly Thakore, President Ms. Kalpana Munshi, Ms. Nikki Hingad, Mr. Sushil More, Mr. Bipin Kapadia & Mr. Niranjan Jhunjhunwala

Mr. Girish Bapat Minister, Food, Civil Supplies and Consumer Protection, Food and Drugs Administration, Parliamentary Affairs, Government of Maharashtra

Aadarniy Vyaspeeth, Hindi Bhihai, Marathi Bhi Hai aur English bhihai, lekin main Marathi me baat Karna chahatahu, because we are in Maharashtra, I am little bit confused in which language should I talk but, Srikrishna Maharaj Mujhe Maaf Kijiye Main mix baat karnewala hu, yes I know, Hindi Rashtrabhasha hai, Angreji International haiaur Marathi Sthanikhai, isliye sab mix kartahun, Khichadi pakatahu, woh khane ko bahut acchi lagati hai, sabse pahale council ke sab office bearer, padadhikari, Shri Bhatnagarji, Aadarniy Madam Kalpana Munshiji, Aadarniya Srikrishna Sahab Justice, Swapnil Kothari, Shrikant Soman, Shekhar Bajajji, mai is baat ke liye pahale maaficha hata hu ki muj he aane me der huva, kunkiaaj cabinet thiaur cabinet ka koi timing nahi rahatahai, thoda aagepiche hota haiaur baad me, justice sahabya haaaye hai isliye batata hunke mere paas court ke hearings rahate haiaur High Court se received hoke aatehai so without completing them I cannot attend any other programme. , so I am being late for the programme sorry for that, mujhe bahut khushi ho gayikijistarah se aaj Awards diyegaye, aurjin logon kodiyeusme se alagalaghai, Dilipji Bhatt hai, Bharat Heavy Electricalhai, IDBI Bank hai, Mumbai Kamgar Madhyavartihai, Punakehamare Jairaj Group ke dost sab baithehuvehai, Chinchani Tarapur Education Society, Palgharka to main, Special, Saab aapka abhinandan karata hu ki jistarah ka kaam aap suburb main karate hai wo hamare sab ke liyee ka adarsh kaamhai, Council ne aaj jo logo ko award diyahai, protsahit kiyahai, samaj me aajyahi hona chahiye, jo accha kaam karata hai usko award dena chahiye, aur jo bura kaam karata hai usko sajahihoni chahiye, Award deneka kaam aapne kiy ahai, aursaja dene ka pahale se kaamsaab ne kiyahai, aur wo karate rahenge, as per the protocol we have central minister thoughts and he now left, mai to baat nahi karana chahiye, kaise hota haiki railway ka engine chala gaya hai aur boggieidhar rah gayi haiabhi, and I know as a Central Minister he has to go Delhi to attend another meeting also, so we all are allow him, and main yahabakihu, lekin main sabko badhai detahun, sabaka, Abhinandan Karata hu, jo acchi chij ke liy eaccha kaam karane ke liye, public me, samaj me, business me, agar log on ko protshahit nahi kiya, to fir aisalagata haiki firkyun accha kaam kare, bura kaam karne wale ki bahut char chaho tirahati hai, public main hotihai, tv pehoti hai, paper me hotihai, hotirahatihai, lekin accha kaam karne walonko sa amane lakar unhe protsahit karana, Bajaj saaab aapaur Munshi Madam, aapne bahut accha kaam kiya isliye aap jab mere paasaaye maine schedule dekha and priority me I have decided to come to your programme, and today I am present, I am very much glad to be present in this programme. Mantri hone kenaate mere paas do, chaar, paachjimmedariyan hai main sabaka vivaran nahi karna chahata hu, itna time bhinahihaiha marepaas, khas kar jago graha kjago, ye to abhiek agitation honi chahiye, aur ho bhirahihai, acchibaathai, common man kahabhi jay, subah se lekar raat tak jitna iska tallukkis se bhiaatahai, the problem is he don't have time to fight for his right, ye to ekbada problem hai, aur agar wo fight kare, uskepaas time nahihai, to vo accept karta hai auraage jaata hai, maiek hi aap logo koyaha request karna chahatahu, aapki jitni takat hai votakatla gakara apne protest bhikiya to jagruti paida ho tihai.

Aanimany akeli pahije ki aaplyasarkhyanchmarga darshanghevunach mantri mhanun mala samajat changla kaam karat ayeil aani mhanunch ya karyakramala upasthit rahayach mi manya kela aani mhanunc hpratyekkaryakrama madhun aapankahitari ghevun gela pahije kahina awards milalite awards ghevunjatil, kahinaprashtipatrakmilalitteprashastipatrakghevunjatil, aamhal atumhi guchhdeta to gucch hi aamhi ghari ghevun jato, pan he sagala ghari net astana yakaryakramatnaeks furtighevungelapahijeki mala grahakan karta, mala samajakarta, maladusryachyakartak ahinakahichanglaka amkarayachaaahe, aani to sandeshyakarya kramatnamajyasarkhakar yakartamantrijariaslot ariyakaryakramatunghevunjaanarevdhaashwasan mi aaplyala deto aanianekvelelajyan chinaaveaikat hotoaseaaple justice sahebanch yabarobaraajkar yakramatsahabhagihonyachi sandhi mala milali, Bajaj Saheb, Munshi Madam, aaplyal yamana pasundhan yawaddetoaaniyakhatyachamantrimhanungrahakanchya karta je jekartayeil tesaglakarn yachimajhijababdariaahe, kaydakela, kaydehot aaahetsarkarkartaaahe pan saglyachgo shtikaydya ne hot nahit, jyakaydyane hot nahittyasan skaranekara vyalagtataanimhanu nsanskarnahimhanunkaydemodnyachipra vrutti jasta aahe, kaydyacha koni nit wagalanahi tar shikshaaahe, kaydasangto wrong side ne gela tar tulashikshaaahe, pan right ne side ne jaa he sangnarasanskarasto aanimhanungrahakanchyavaraanivikretyanchyavarchang lasanskaraapansagalejankarushakalopahijehechaaplasam ajikkaamaahe he mi manto aani punhaek daaanandvyakta karto, sagalyana manapasun dhanyawad deto aanimajha khichadi bhashan sampavato, jai hind jaimahar ashtra

Mr. Suresh Prabhakar Prabhu
Hon'ble Minister of Railways
Government of India

My colleagues and friend and also theFood Minister of Maharashtra, Shri Bapatji, President Smt. KalpanaMunshi;Justice Srikrishna, Chairman and Jury; who choose the fair business practice award in a fair way, Learned Friend Mr, Shekhar Bajaj, Mr. Bhatnagar, Mr. Soman, Mr. Kothari, I can see in audience, one of the great leaders in my profession Chartered Accountancy Mr. VishnubhaiHaribhakti, Smt. Birla, Shri Kalyan Banerjee and many other, I work with them for many years.

Those who received the awards are very lucky, they are not just lucky because they received the awards but they are lucky because very few people can get this opportunity to live life with a very righteous manner, you choose the right path you will always succeed. They feel that the end is the only success that they never get the end and they end without getting to the end, but those who have moral courage they pursue the path always with a right end therefore I really wish them congratulate for succeeding. As you know having got the Award, now you have big responsibility, heavy responsibility morally to continue with right path and also to motivate others to follow you and I think Smt. Munshi and all colleagues, they are very wise and says for you to understand how heavy the responsibilities, and for you to understand always they give you award which is great thing, so the Award will itself will remind you about weight of responsibility that will carry and therefore I am sure that you will continue to be better as you go along. So when you look at the Society there are the "haves" and "havenots" and there is always a sense of frustration, unhappiness, anger and everything so the one rootcause of solving all the problem is bringing as much equality as possible, and equality will not come unless we create a state of fairness. And therefore we need to find out each and every sphere of life in which we will be fair, and this is what the Council for Fair Business Practices can be doing for years and it is done by those who themselves are fair in their own life.

I think the fairness can also become a reality and if you become fair you will become happy, there are countries are now thinking beyond, the GDP, thinking beyond economic numbers, the countries which are thinking about how do you arrive at a stage where all the citizens of my country being happy, that's whatBhutan is all about – Gross Happiness Product. The Society will be different, and for that we need institutions and we need such distinguished citizens of India are running this institution for so long and that inculcate ideas in their mind. I could see the happiness on their faces because you know that you deserve it, you felt that I deserve it because I knew what I was doing was right, and therefore need to contest and I will sure many more will motivated. Therefore, congratulations to all of you. I am very happy that I could be present here for such a noble cause I know I should have here been longer but my Senior colleague, Leader Mr. Girish Bapat is here, I think I have no right to be here, so I thought I make room for you, thank you very much.

29th Jamnalal Bajaj Uchit Vyavhar Puraskar for Fair Business Practices

The Awards Trophies

IPP, Mr. Shekhar Bajaj, Mr. Girish Bapat, Mr. Suresh Prabhu, President Ms. Kalpana Munshi, Justice B.N. Srikrishna and Mr. Swapnil Kothari

Trophy Winners

Manufacturing Enterprises –Large
JSW Steel Coated Products Limited

Manufacturing Enterprises – SME
Grauer & Weil (India)Limited

Service Enterprises – Large
IDBI Bank Ltd

Trade & Distribution –SME
Apna Bazar

29th Jamnalal Bajaj Uchit Vyavhar Puraskar for Fair Business Practices
Trophy Winners

Trade & Distribution –SME Jairaj Group

Charitable Association - Chinchani Tarapur Education Society

Certificate of Merit

Manufacturing Enterprises –Large
Bharat Heavy Electricals Limited

Charitable Association -
Sakthidevi Charitable Trust,

Service Enterprises – Large
JM Financial Institutional Securities Ltd.

Rtn. Rajashree Birla & Rtn.Kalyan Banerjee,
Past Rotary International President

Audiance

President Ms. Kalpana Munshi with
Chief Guest Mr. Suresh Prabhu, Hon'ble Railway Minister

ADVISORY BOARD MEETING ON 10TH APRIL, 2017 AT BAJAJ BHAVAN HALL, MUMBAI

L- R : Mr. Swapnil Kothari, PP Mr. Ramesh Dhir, PP Mr. Hoshang Billimoria, IPP Mr.Shekhar Bajaj, President Ms. Kalpana Munshi, Justice B.N. Srikrishna, Mr. Shrikant Soman, Mr. Vineet BhatnagarStanding L-R : Mr. Anil Harish Ms.Mrinalini Kher, Mr.Supran sen, Ms.Radhika Nath, Dr. Habil Khorakiwala, Mr. Rajeev Sinha, Ms. Rajyalakshmi Rao,Mr. Vijay Kalantari,Dr. Joseph Lewis, Ms. Aruna Raje Patil, Mr. Raj K. Purohit, Mr. Sanjay Dangi,Ms. Himadari Nanavati, Mr. Nanki Rupani, Ms. Meera Isaacs, Mr. Chandrashekhar Kolvekar, Ms. Salome Roy Kapur, Dr. J. S Pai, Dr. G.M. Tewari

Function of Advisory Board Members

Advisory Board of CFBP is constituted in terms of Articles of Association of our Council. It comprises of 60 members who are the members of the Executive Committee of the Council representatives from Loksabha & Rajyasabha, organized consumer bodies, women organizations, educational organizations and eminent people in public life.

The advisory board members assess reviewing the activities of the Council and also deliberate on important issues faced by the trade & industry in the interest of consumers.

The term of the Advisory board is normally for 2years and it meets twice a year.

The CFBP is governed by an elected executive committee of members.

Most of CFBP's activities are undertaken through committee whose activities are reported to the Executive Committee at its regular meetings.

Executive Committee and Invitee Board Members

L- R : Mr. Swapnil Kothari,PP Mr. Ramesh Dhir, PPMr. Hoshang Billimoria, IPP Mr.Shekhar Bajaj, President Ms. Kalpana Munshi, Justice B.N. Srikrishna, Vice-President Mr. Shrikant Soman, Mr. Vineet Bhatnagar, Standing : Mr. Bipin Kapadia, Mr. Vineet Bhatnagar, Ms. Tejal Gandhi, Mr. Pramod Shah, Ms. Shelly Gupta, Ms. Good Ghadliayali, Dr. Anita Shantaram, Ms. Asha Idnani, Mr. Sushil More,Ms. Swarn Kohali, Mr. Padmakar Nandekar, Ms. Indrani Malkani, Mr. Niranjan Jhunjhunwala,Ms. Lata Jha, Mr. Rajith Menon, Dr. Vijayalakshmi , Dr. Renuka Gopalkrishnan, Ms. Nikki Hingad, and Mr. Vikesh walia

ADVISORY BOARD MEETING ON 10TH APRIL, 2017 AT BAJAJ BHAVAN HALL, MUMBAI

Advisory Boards Members

Ms. Shivani Dhanukar & Ms. Salome Roy Kapur

Mr. Swapnil Kothari, IPP Mr. Shekhar Bajaj, President Ms. Kalpana Munshi & Mr. Vineet Bhatnagar

President Ms. Kalpana Munshi & Ms. Meera Isaacs

Street Play – "Jago Grahak Jago"

President Ms. Kalpana Munshi & Ms. Aruna Raje Patil

President Ms. Kalpana Munshi & Mr. Anil Harish

Advisory Boards Members

Awards Panel Meeting on 30th March, 2017 @ Conference Room , Bajaj Bhavan

Panel of Judges was headed by Former Justice Shri B.N. Srikrishna

Selection Process:

- The Awards are given only if, in the opinion of the Panel of Judges, anyone or more of the applicants is/are eligible for and/or found deserving. In the absence of a suitable applicant in any category, the award may be withheld.
- Applications for a particular year may qualify for an award in subsequent years at the dicretion of the Panel of Judges. Award winners would normally not be eligible to apply for the next 3 years.
- The decision of the Panel of Judges shall be final and no appeal against the decision shall be entertained.
- The Executive Committee of the CFBP reserves the right to revise the Award scheme or any of the terms, conditions and particulars at any time.

L- R :: Ms. Asha Idnani, VP Mr. Shrikant Soman, Mr. Padmakar Nandekar,
Mr. Vineet Bhatnagar,President Ms. Kalpana Munshi, IPP Mr. Shekhar Bajaj,
Mr. Ramaguda Patil & Ms. Shelly Gupta

Godrej

Good knight

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CREATING A FUTURE THAT GLOWS WITH PROMISE

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Chhatrapati Shivaji Terminus, Mumbai

Bandra Worli Sea Link, Mumbai

Flag Mast, Raipur

Jawaharlal Nehru Stadium, Delhi

TLT - EHV (Transmission Line upto 765kV)

EHV Substation

Rural Electrification - Power Distribution

Power Station Lighting

Bajaj Electricals has executed several mammoth projects across the length and breadth of India. From elevated lighting that has brightened stadiums and outdoor spaces, to power transmission and other engineering projects; Bajaj Electricals Ltd. is forever committed to making a difference. Be it street lighting, rural electrification, infrastructure or utilities, Bajaj Electricals is paving the path for progress across every facet of life.

BAJAJ **Bajaj Electricals Ltd.**
Inspiring Trust

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